1423 N. Jefferson Ave. Springfield, MO 65802 Toll free: (866) 898-5355

Fax: (417) 269-3581

<u>VeteransServices@coxcollege.edu</u>

Self-Verification Information

CHAPTER 30 and 1606 STUDENTS

All students must verify their enrollment by the Web Automated Verification of Enrollment (WAVE) or by Interactive Voice Response (IVR) on the last calendar day of each month.

TO VERIFY USING THE WAVE SYSTEM:

- 1. Go to https://www.gibill.va.gov/wave/index.do
- 2. On WAVE you can do the following:
 - a. Verify that your enrollment has not changed
 - b. Report a change in enrollment
 - c. Changer your mailing address
 - d. Initiate or change your direct deposit information
 - e. View your enrollment period and monthly benefit amount
 - f. View your remaining entitlement
 - g. Sign up for a monthly e-mail reminder

TO VERIFY USING IVR

- 1. If there are no changes to your enrollment during the previous month "phone in" to 1-877-823-2378.
- 2. If there were changes in your enrollment the student must use the WAVE System of speak with an Educational Case Manager at 1-888-442-4551.

CHAPTER 31 STUDENTS

No monthly verification is required. Any questions about your monthly stipend, increasing the amount of money for your books, additional parking expenses or needing more supplies should be directed to your Vocational Rehabilitation Counselor.

CHAPTER 33 STUDENTS

Currently no monthly verification is required; your book and housing stipend will be mailed to you or submitted via direct deposit directly from the VA. If you have any questions regarding payment matters please contact an Educational Case Manager at 1-888-442-4551 (888-GIBILL1).

CHAPTER 35 STUDENTS

No monthly verification is required; your payments will be <u>mailed</u> directly to you from the VA. Direct deposit is currently not an option under this GI BILL. If you have any questions regarding payment matters please contact an Educational Case Manager at 1-888-442-4551 (888-GIBILL1).

IMPORTANT INFORMATION REGARDING DROP/ADDS

In order for your monthly verification and/or payment to be correct, you must notify the Cox College School Certifying Official of <u>any</u> changes you make to your class schedule. Failure to do this may result in an under or over payment to you. If there is an over payment, you will be required to pay the money back to the Department of Veterans Affairs. Cox College School Certifying Official email <u>VeteransServices@coxcollege.edu</u>